

Annex A – Community Based and Enforcement roles under consideration

- a. Street Environment Services – The teams within this area consists of Environmental Enforcement and Street Environment Officers whose role it is to deliver improvements to the physical environment of York, whilst monitoring and enforcing compliance with legislation regarding environmental crime. The team consists of 7 roles carrying out this function.
- b. Parking Services – This team is currently under review and consists of a team of Civil Enforcement Officers and Team Leaders whose role it is to enforce the decriminalised parking regulations in accordance with the Traffic Management Act of 2004 and the York Traffic Management Orders and issue penalty charge notices (PCN) for any non-moving traffic offences, in order to aid the traffic flow within York and surrounding areas. Currently the team consists of 23 staff providing a monitoring and enforcement function.
- c. Housing Services – This service consists of Estate Managers and Estate Workers whose roles it is to manage tenant engagement and monitor and enforce the tenancy terms and conditions in conjunction with the Tenancy Enforcement team and partners. Within the Housing Standards and Adaptations teams there are officers who seek to regulate the private sector and officers who visit homeowners to help maintain and improve their financial assistance and help customers to maintain independence through a range of adaptations. Within the teams there are 45.5 staff providing a monitoring and enforcement function.
- d. Environmental Health & Trading Standards – within these teams are;
- e. Animal Health officers who enforce laws regarding health and welfare of non domestic animals. The officers check compliance at farms and markets as well as animals in transit. Where breaches are identified they take action ranging from verbal advice to prosecution depending on the circumstances. Officers also licence certain animal movements to help ensure traceability ‘from farm to fork’. They issue licences to pet shops, riding establishments, boarding kennels and catteries.
- f. The Dog Warden service is part of the Animal Health team. Officers collect stray dogs and enforce legislation requiring dangerous dogs to be kept under control. The officers also deal with dog fouling complaints, issuing fixed penalty notices to offenders as an alternative to prosecution.
- g. Trading Standards officers enforce over 100 pieces of legislation aimed at ensuring businesses trade fairly and the products they supply are safe. Officers provide advice to businesses on technical requirements, and take those who flout the law to court (criminal

prosecution or civil injunction). There are accredited financial investigators within the team who can obtain orders to confiscate all assets derived from the proceeds of crime.

- h. Food Safety and Standards officers monitor and enforce food safety and standards in over 1800 food premises, food retailers, restaurants, pubs, takeaways, caterers, retailers, manufacturers.
- i. Health and Safety Officers monitor and enforce health and safety legislation in over 4900 business premises.
- j. The Licensing Enforcement Officer provides specialist enforcement support to the general licensing and taxi licensing teams to ensure that statutory and quality standards are maintained by the licensed sector.
- k. Within Environmental Health and Trading Standards there are 4.2 FTE (Animal Health)+ 9.3 FTE (Trading Standards) + 5 FTE (Food Safety) + 2 FTE (Food Standards) + 2.3 FTE (Health & Safety Enforcement)¹ (Licensing) providing a monitoring and enforcement function.
- l. Environmental Protection Unit – within this team there are Environmental Protection Officers who provide advice, regulate and enforce on all aspects of environmental protection and related anti social behaviour (e.g. noise enforcement), to customers, businesses and citizens of York. The team consists of 8 roles carrying out this function.
- m. Highways Inspectors who complete both the road surface assessment inspections and deploy teams to carry out repairs.
- n. Within CANS there are other teams, such as Neighbourhood Pride operatives that provide a street based service, which will also be considered during the review to ensure that the principles of the review are applied across the directorate.
- o. Other teams outside of the directorate will also need to be considered in this review to ensure that there is a consistent view.